



Your cancellation insurance

Simple

Multilingue

Transparent

Sans franchise

A response within 24 hours and a guaranteed refund within 48 hours

Covers cancellations, late arrivals and interrupted stays

Apply for a refund online in less than a minute

100% reimbursement without deductible

contact@meetch.io

Our guarantees

→ *Medical reasons*

Serious illness: (including serious illness as a result of an epidemic or pandemic declared within 30 days prior to departure), serious bodily injury or death, including the consequences, sequelae, complications or aggravation of an illness or accident.

Complications of pregnancy up to the 32nd week: and which result in the absolute cessation of all professional or other activity and provided that, at the time of departure, you are not more than 6 months pregnant, or, if the very nature of the trip is incompatible with the state of pregnancy, provided that you were not aware of your condition at the time of your registration.

Your appointment for an organ transplant, on a date during the planned trip, and provided that the appointment was not known at the time the policy was taken out.

A contraindication to vaccination, the consequences of vaccination, or a medical impossibility to follow a preventive treatment necessary for the destination chosen for your trip, or in connection with your vaccination passport

Your appointment for an in vitro fertilisation, during the period of your insured stay, provided that the appointment was not known at the time the policy was taken out.

→ *Convocations*

Your imperative, unforeseeable summons, which cannot be postponed by an administration, to a date during the planned trip, and provided that the summons was not known at the time the contract was taken out.

Your invitation, on a date during your trip, to a university make-up examination, provided that the failure of the examination was not known at the time of taking out this policy.

Your summons to adopt a child during your insured stay, provided that the summons was not known at the time the policy was taken out

Our guarantees

→ *Professional reasons*

Deletion or change of the date of your paid leave by your employer. This benefit is granted to salaried employees, excluding members of a liberal profession, managers, legal representatives of companies, self-employed workers, craftsmen and entertainment workers.

Your economic dismissal or that of your de jure or de facto spouse, provided that the procedure had not been initiated at the time of taking out this policy and/or that you were not aware of the date of the event at the time of taking out the policy.

Obtaining salaried employment or a paid traineeship, starting before or during the dates scheduled for your trip, while you were registered with Pôle Emploi, provided that this is not a case of extension, renewal or modification of the type of contract or an assignment provided by a temporary employment agency.

Your non-disciplinary professional transfer, imposed by your employer, obliging you to move and provided that the transfer was not known at the time of taking out the policy. This cover is granted to salaried employees, excluding members of a liberal profession, managers, legal representatives of a company, self-employed workers, craftsmen and entertainment workers.

→ *Damage to vehicles*

Serious damage to your vehicle occurring within 96 hours prior to departure, and insofar as it can no longer be used to get to the place of stay / your point of departure.

An accident or breakdown of your means of transport during your pre-trip, resulting in a delay of more than two hours, causes you to miss the flight scheduled for your departure, provided that you have made arrangements to arrive at the airport at least 2 hours before the boarding deadline.

Our guarantees

→ *Transporters' strike*

A carrier strike, provided that it takes place in France, that notice was given 48 hours before the start of the holiday and that the Insured has no other means of transport enabling him/her to get to the place of stay.

→ *Various*

Serious material damage requiring your presence on the day of departure in order to take the necessary precautionary measures, resulting from fire, water damage or natural elements and affecting your private or professional premises.

Theft from private or business premises, requiring your presence on the day of departure, provided that it occurred within 48 hours prior to departure.

The refusal of a tourist visa by the authorities of the country chosen for your trip, provided that you have not submitted an application that was refused by these authorities on a previous trip.

Theft, in the 48 hours preceding your departure, of **your identity papers (passport, identity card)** which are essential for crossing the planned borders.

A riot, an attack, an act of terrorism, pollution following an industrial accident or an epidemic or natural disaster zone occurring in France.

Cancellation for the separation of a married or civil union couple, this guarantee is only acquired on presentation of legal and administrative documents proving the real nature of the separation or of the common life in case of cohabitation.

You are also covered, up to the limit indicated in the Table of Benefits, for any other random event, whatever it may be, constituting an immediate, real and serious obstacle, preventing your departure and/or the exercise of the activities planned during your stay.